

Parent Communication: New Payment Processing Vendor

Below is a communication that your district can send to parents regarding the migration to the new payment processing vendor. It will outline the changes, and instructions for a successful migration.

Dear Parent/Guardian,

Infinite Campus announced it is switching payment processors for all online payment functions in the Campus Portal. We have chosen to make the switch on **July 7, 2026**. This will have no impact on how payments are processed, however you will need to update the following:

Add Payment Method(s):

- Your information will NOT automatically be transferred over to ensure the security and confidentiality of your data.
- Add credit/debit card information or bank accounts.
 - To validate bank account information there will be two options:
 1. Automatic Validation - You'll be prompted to log into your bank to validate your account.
 2. Manual Validation – 24-48 hour manual confirmation process before the account will be activated.
- If you need assistance adding payment methods, please follow these [instructions](#).

Update Recurring Payments:

- To ensure the security and confidentiality of your data, your recurring payments will NOT be transferred.
- Add any recurring payments you previously had set up and use the new payment methods you created.
- If you need assistance with recurring payments, please view these [instructions](#).

There are no other changes in the way you will experience online payments.